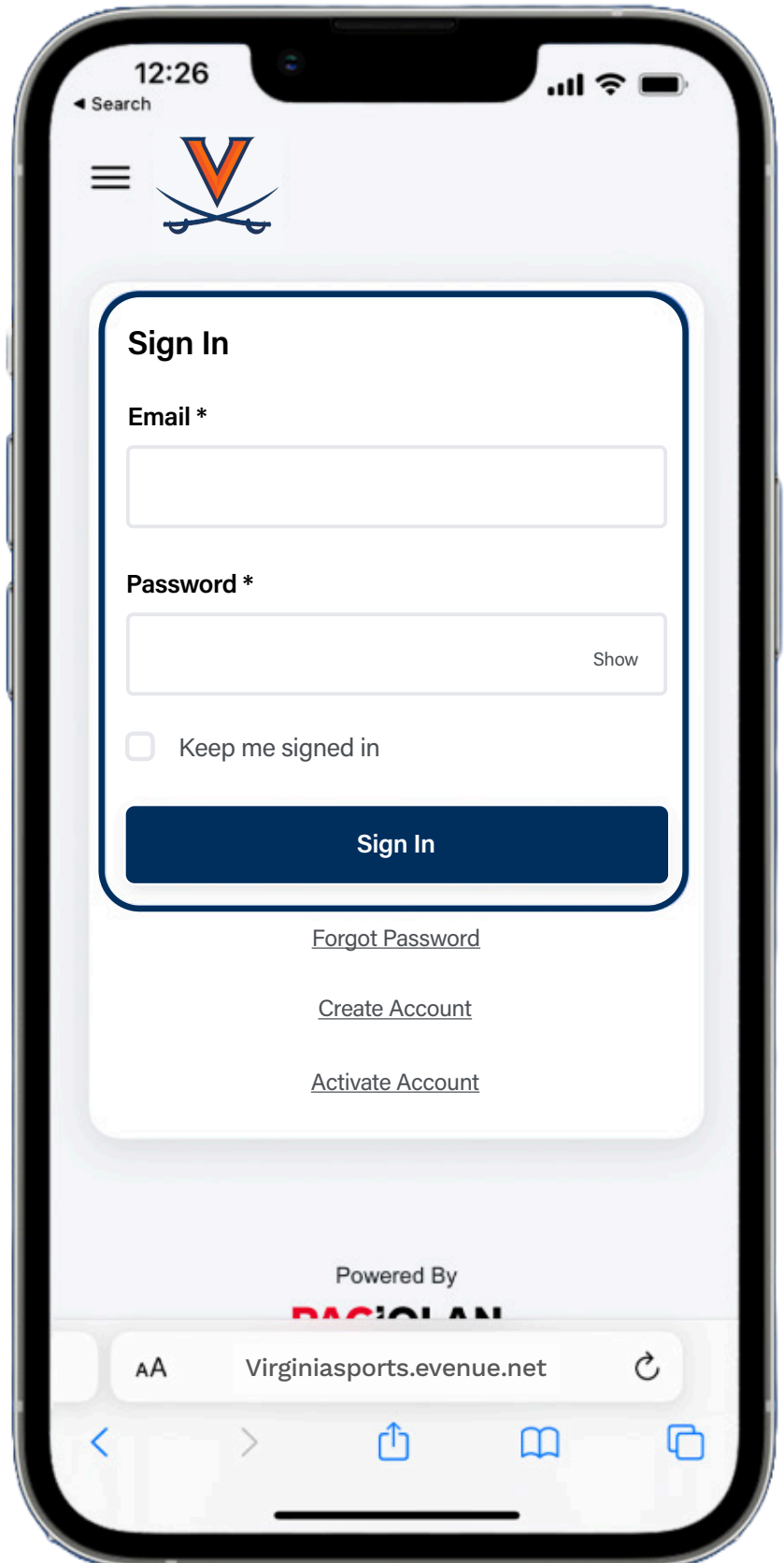

TRANSFERRING TICKETS



Step 1

36

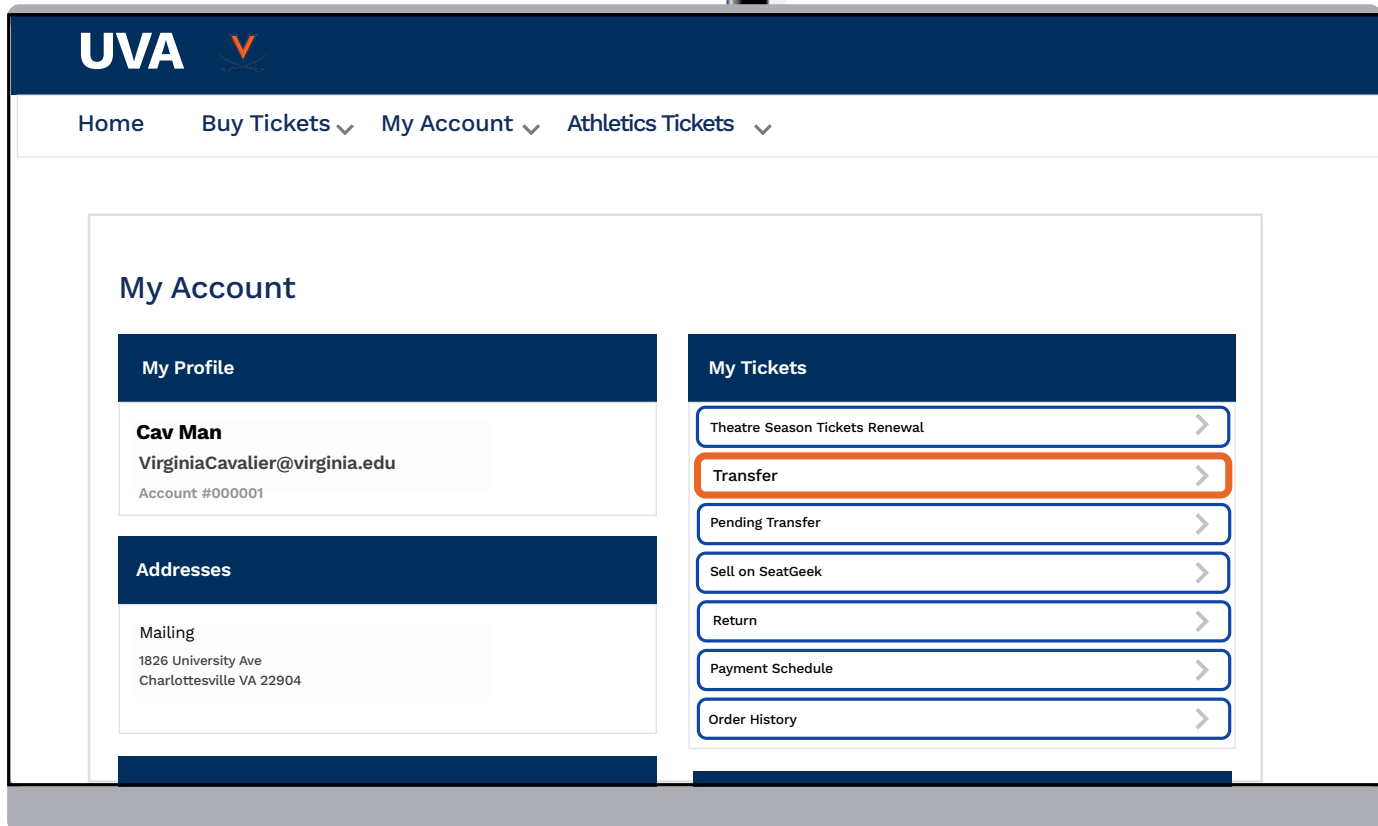
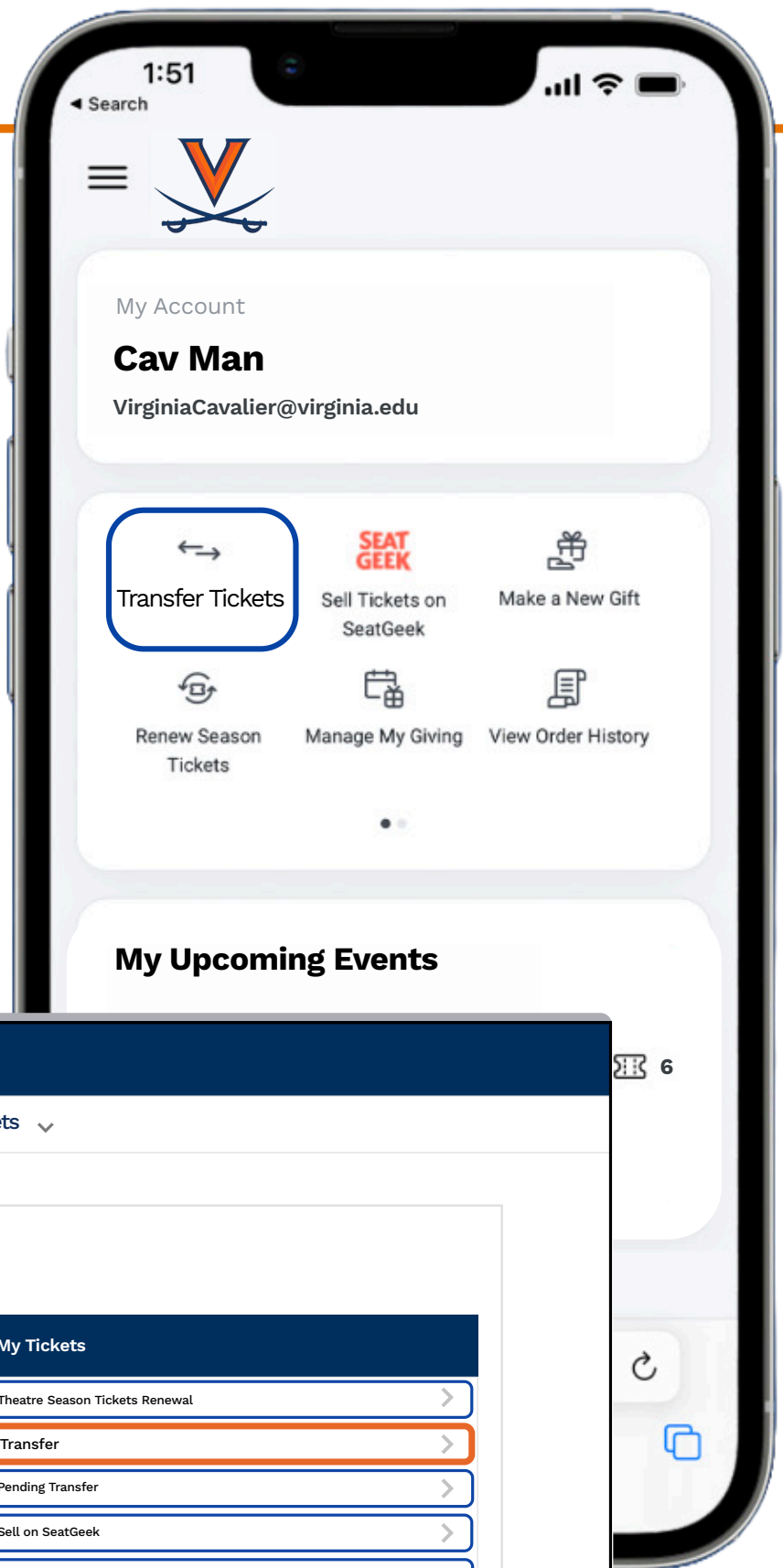
On your phone,
open a web
browser. Then log
in to your Paciolan
account at
[VirginiaSports.com/MyAccount](https://virginiapaciolan.com/MyAccount)



Step 2

37

Select
"Transfer
Tickets"
on the menu.

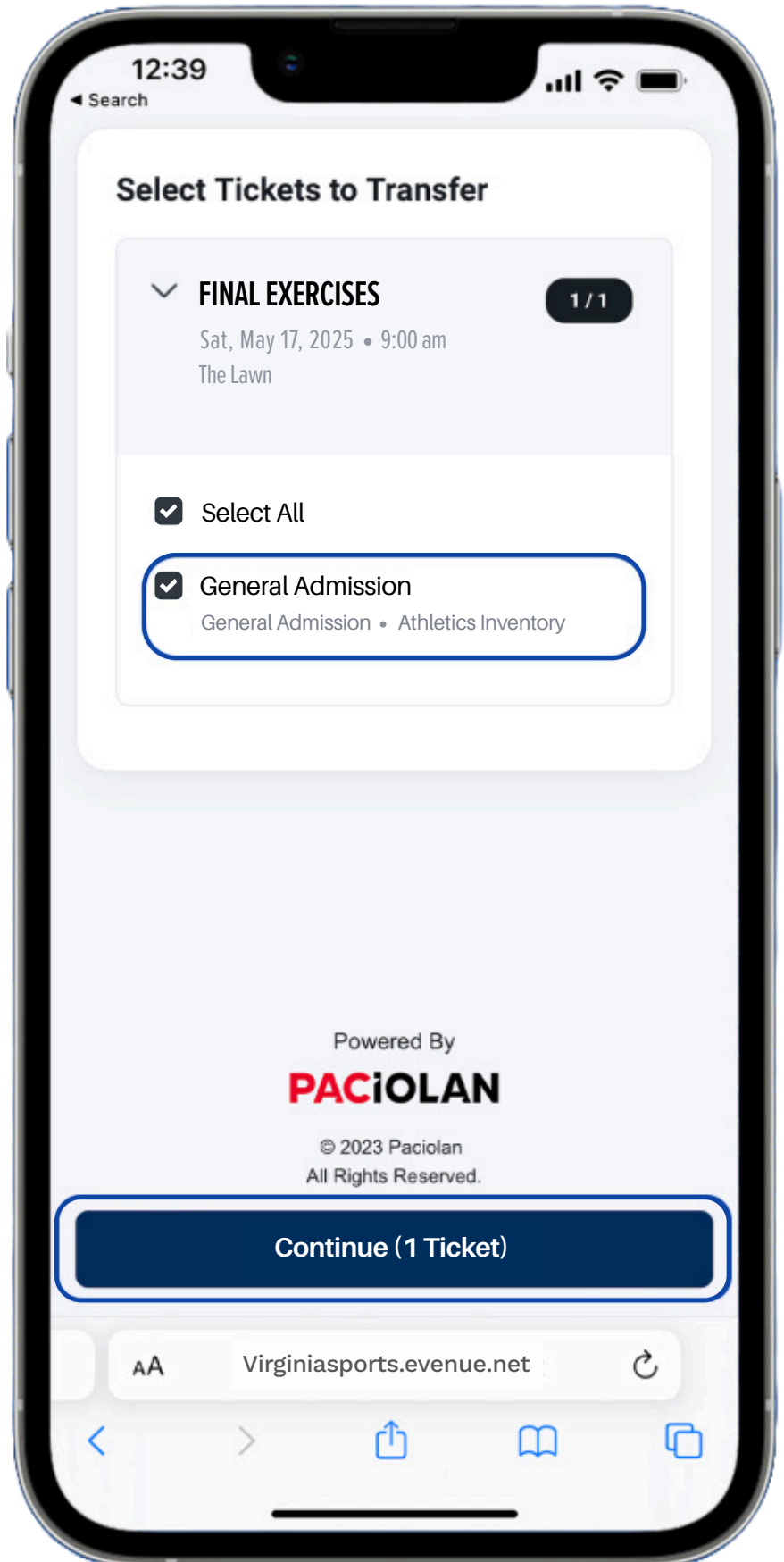


Step 3

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Select the event,
and then select
the tickets you
would like to
transfer.

Tap "Continue"
at the bottom of
the screen.



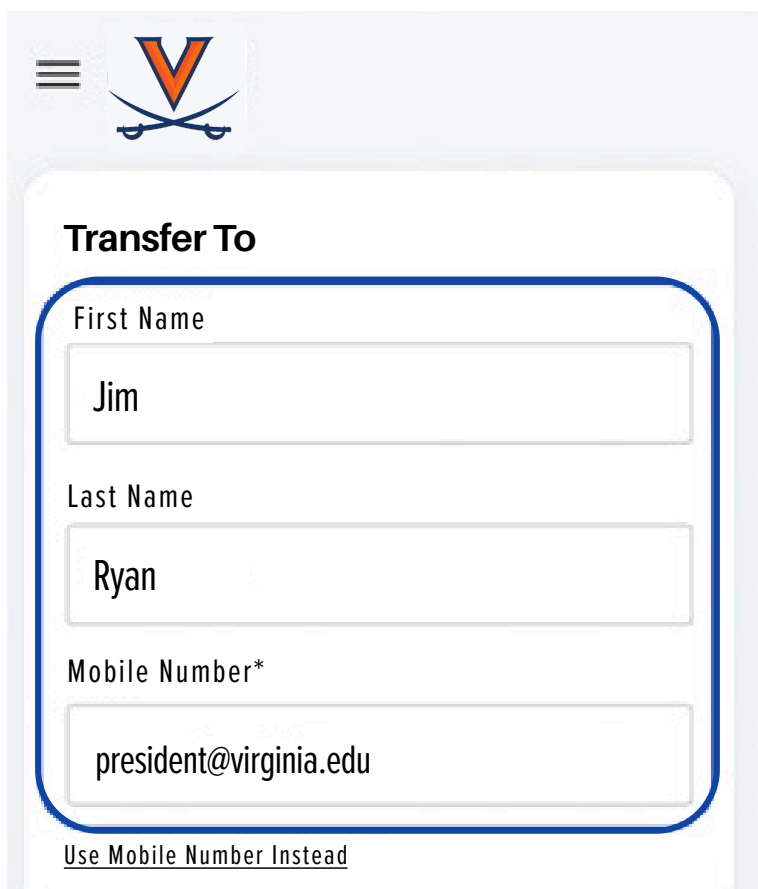
Step 4

Enter the first name, last name, and phone number of the person you would like to receive the tickets.

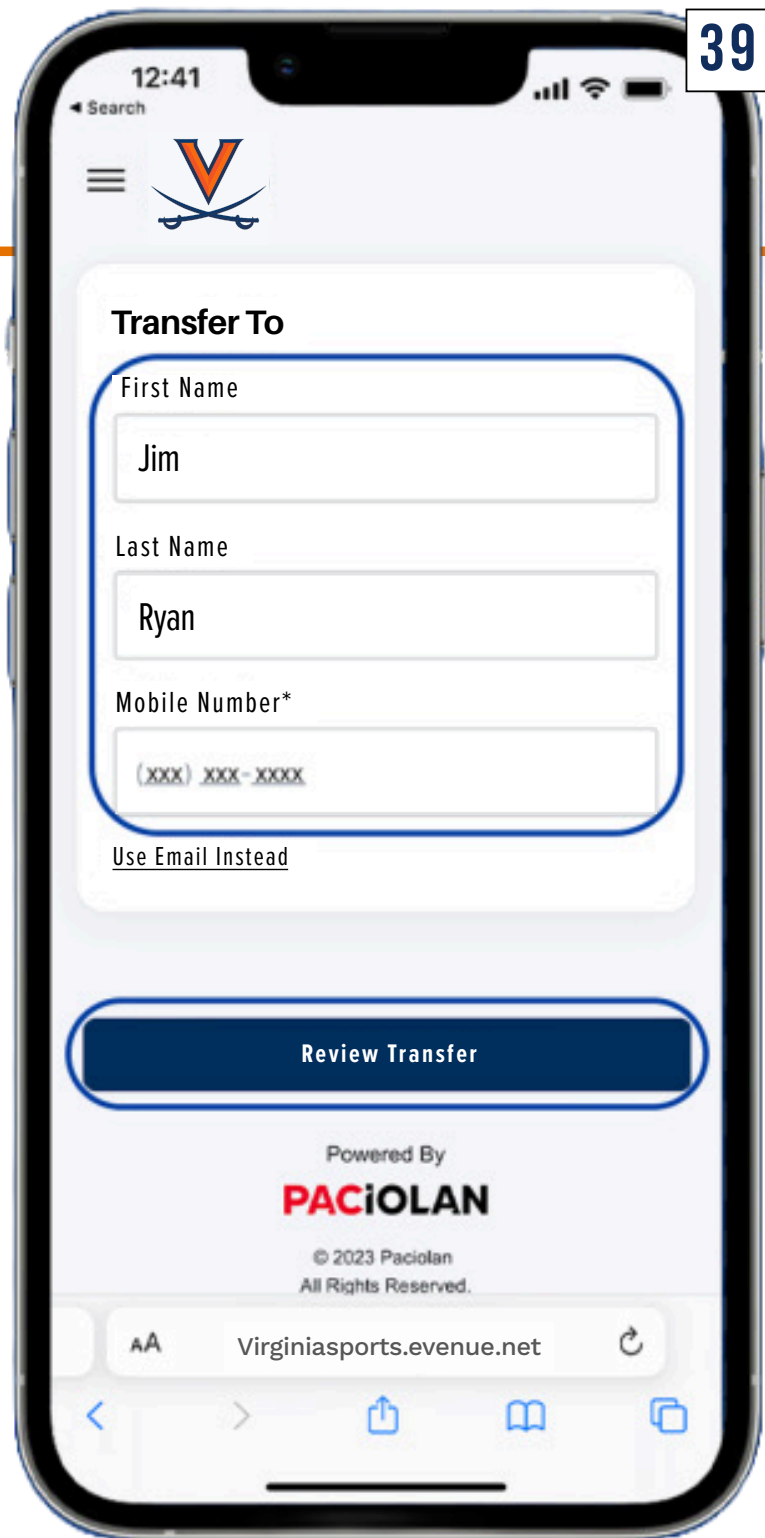
Tap the "Review Transfer" button that will appear at the bottom of the screen.

OR

Tap "Use Email Instead"



The screenshot shows a mobile app interface with a menu icon and a Virginia Sports logo at the top. Below is a 'Transfer To' form with three input fields: 'First Name' (containing 'Jim'), 'Last Name' (containing 'Ryan'), and 'Mobile Number*' (containing 'president@virginia.edu'). A link labeled 'Use Mobile Number Instead' is at the bottom of the form.



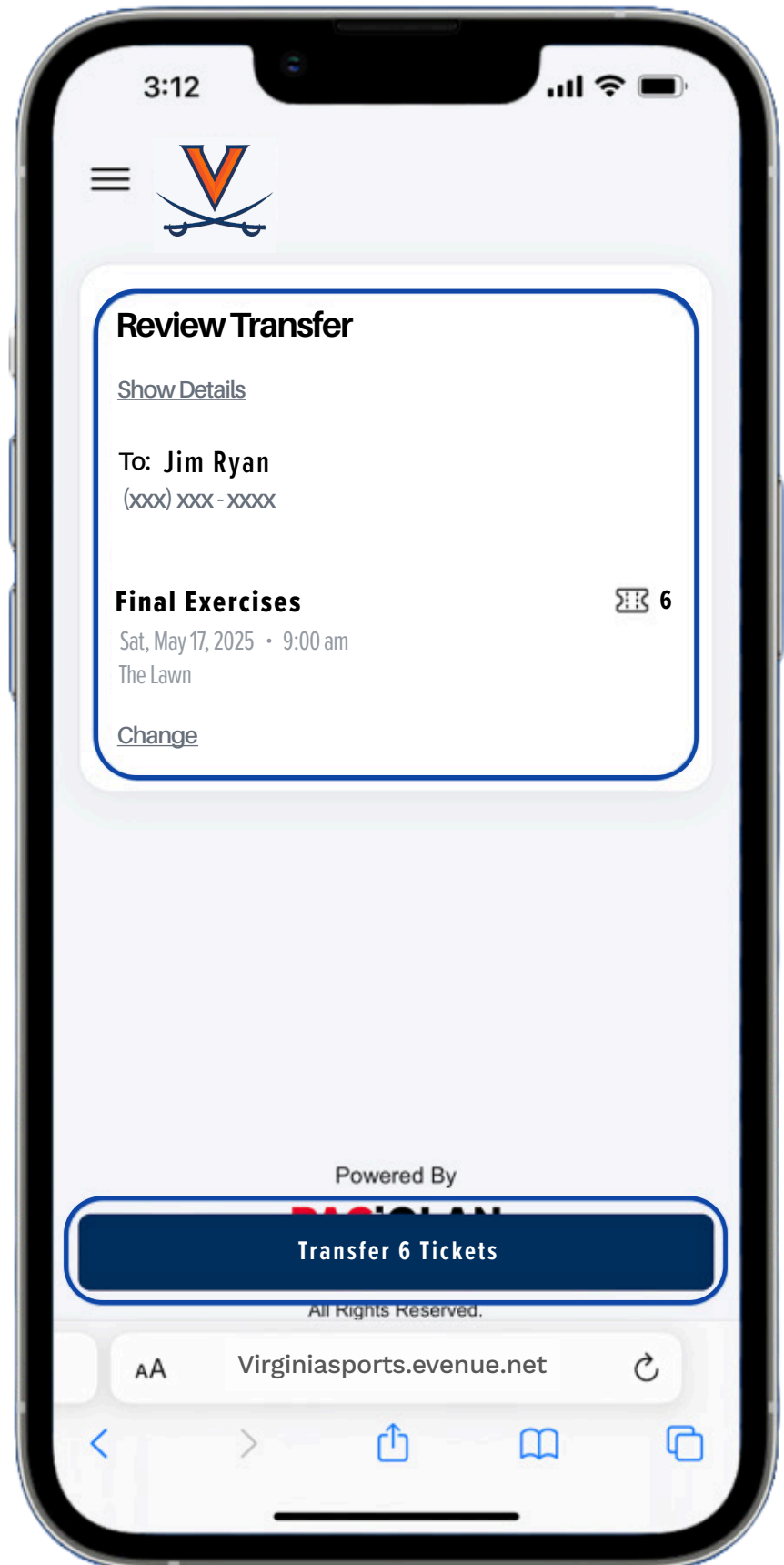
The screenshot shows a mobile app interface with a status bar at the top displaying '12:41' and signal icons. Below is a 'Transfer To' form with three input fields: 'First Name' (containing 'Jim'), 'Last Name' (containing 'Ryan'), and 'Mobile Number*' (containing '(xxx) xxx-xxxx'). A link labeled 'Use Email Instead' is at the bottom of the form. Below the form is a large blue button labeled 'Review Transfer'. At the bottom of the screen, it says 'Powered By PACiOLAN' and '© 2023 Paciolan All Rights Reserved.' The browser address bar shows 'Virginiasports.venue.net'.

Enter the first name, last name, and email address of the person you would like to transfer tickets to. Tap the "Review Transfer" button that will appear at the bottom of the screen.

Step 5

40

Once you have reviewed that the information is correct, tap "Transfer Ticket" at the bottom of the screen.



Step 6

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You will see a confirmation screen once the transfer has been sent.

The recipient will receive the transfer invite via text message or email.

Once the recipient accepts the transfer you will no longer have access to the ticket(s).

